

A Day at O

Rui Jin, Program Manager,
Enterprise Automation and
Data Architecture

REALTY  INCOME
The Monthly Dividend Company®

Through Realty Income's *A Day at O* series, employees provide insight into their unique roles contributing to the mission of The Monthly Dividend Company®. In these pieces, colleagues located across the U.S. and Europe share their day-to-day responsibilities, goals, motivators, and successes. In this edition, Rui Jin, Program Manager, Enterprise Automation and Data Architecture, shares his experience applying technology to develop operations efficiencies.



Top Priorities

- Coordinating between business leads and our technology teams to facilitate the implementation of creative solutions
- Communicating across the organization to provide project transparency and efficiency-driving collaboration
- Providing tools that empower informed decision-making through analysis



Biggest Collaborators

- Departments that benefit from automating manual business processes, such as Accounting and Property Management
- The Asset Management team as they create property-level data reports
- Colleagues in IT to ensure the proper setup and compliance of new technologies



Recent Successes

- Contributed unique solutions to the organization's data optimization initiatives
- Implemented business process automation tools that are currently estimated to save thousands of employee work hours per year
- Created an innovative training program for internal colleague development

Describe your career journey at Realty Income.

I started at Realty Income as an Internal Auditor. During my three-year tenure in that role, I developed a passion for creativity and exploring new technologies. Realty Income encouraged this passion, and I began applying it to develop inventive ways to document complex procedures. Remarkably, these new skills led me to take on a significant role in a major project. I spearheaded the training, which ultimately contributed to the initiative's overall success. Recognizing my

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Interested in learning more about Realty Income's inclusive team? Check out the company's [Corporate Culture page](#).

potential, the company entrusted me with leading additional initiatives. It's been a humbling journey for me, as my background in accounting didn't initially align with my newfound responsibilities. I am sincerely grateful that I was given the opportunity to pursue this interest and apply it in a creative way to ultimately realize an unexpected and fulfilling career opportunity.

How has your experience uniquely qualified you for the work you do now?

Through my three years in audit, I gained comprehensive knowledge into various aspects of our business. I now have a deep understanding of how our systems operate and the inputs available to accomplish many important deliverables. This

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experience has enabled me to approach technical challenges from a business-user perspective, providing valuable insights and a holistic understanding of our operations. My unique background has allowed me to establish a connection between technical components and practical business applications. Because of this, I've been able to work collaboratively with our business partners to offer inventive solutions that have enabled a number of objectives across the organization to progress.

How would you describe your current role?

As a Project Manager, I oversee the implementation of technological solutions aimed at addressing business challenges. This role requires strong knowledge of the company's processes and effective communication skills that can be applied

to both technical and operational initiatives. The projects I work on allow me to work with leaders across a number of different departments and be at the forefront of our business's expansion.

How does the work you do contribute towards Realty Income's broader business objectives?

The technologies I work with allow the company to streamline processes, enhance data-driven decisions, and adapt to market changes, ultimately driving sustainable growth. Realty Income has an established mission to build enduring relationships and brighter financial futures. The work I do contributes to this objective, through automating business processes and developing efficiencies that allow the company to grow. During my tenure, the company has expanded into Europe, pursued new growth verticals and continued to pay monthly dividends to our shareholders. I'm proud that my accomplishments contribute to a larger mission.

What differentiates Realty Income as an employer to you?

Realty Income is special because of the distinctive combination of being a large, fast-growing company while also maintaining a people-focused culture. Despite its size, the company maintains a close-knit and inclusive environment where executives are always accessible. This creates a sense of belonging and transparency within the organization, as evidenced by the significant number of employees who have been here for ten or more years. Furthermore, the company's rapid growth provides numerous opportunities for professional enrichment. Realty Income will likely be a good fit for individuals who are eager to grow and take advantage of new opportunities. It's the kind of environment where you can spread your wings, explore your potential, and dive headfirst into exciting new experiences.

Rapid Fire Questions

Favorite Realty Income memory?

Dressing up as Sesame Street's Count for my first Realty Income Halloween party!

Most impactful career advice you've received?

Speak up and share your ideas! Don't be afraid to suggest changes that can lead to improvements. Your input matters and can make a positive impact.

Professional skill you're developing?

I am working towards getting my Scrum Master Certification (project management accreditation).



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